

IN ADDITION TO PERFORMING DUTIES AS MTH BARISTA, MTH MANAGER WILL...

- oversee a team of up to 7 baristas, and manage individual and team cohesion including conflict resolution and leadership development; trains and creates/manages team schedules
- manage, update, and maintain inventory of ingredients & supplies
- maintain positive relationships with vendors and representatives
- maintain operational budget and deliver detailed monthly reports
- develop, test, execute, and communicate monthly promotions & new products
- maintains manuals and streamlines procedures to enhance operational effectiveness and efficiency
- manage all maintenance and repairs for MTH, including cleaning procedures for the space
- collaborate with managers to accomplish goals & visions of Mandala Tea house & studio at large

ESSENTIAL FUNCTIONS OF THE JOB

- Ability to listen, ask questions to understand guests' needs/preferences; recommend food/beverage items
- Ability to listen actively and asks questions to understand employees' needs and preference
- Ability to prepare food and beverages to standard recipes or customized for customers - recipe changes such as temperature, quantity of ingredients or substituted ingredients
- Ability to meet store operating policies and standards - providing quality beverages and food products, cash handling and store safety and security, with or without reasonable accommodation
- Ability to express or exchange information by means of the spoken word
- Ability to remain in a stationary position for a minimum of 4 hours, to stand, walk, stoop, kneel, grasp, and reach
- Ability to operate machinery, make observations in regards to safety & accuracy of work using visual acuity
- Ability to lift up to 30 pounds and to lift 3 pounds to shoulder height repetitively

A STRONG CANDIDATE MUST...

- have experience working as a barista and/or in a cafe setting
- be able to prioritize and juggle multiple tasks
- be able to problem solve and respond effectively to changing situations
- be able to take initiative & work with minimum supervision (running a shift alone) and in teams
- have excellent verbal communication and interpersonal skills
- have availability to work onsite with a flexible schedule often including weekends and holidays
- be comfortable with responsibilities like cash-handling and store safety
- maintain a clean and organized workspace
- maintain forward thinking, and projects that increase productivity, efficiency, and quality
- is comfortable and fluent in promoting sales
- values a growth mindset and is comfortable giving and receiving feedback, and is able to take direction
- is fluent with Google Drive, Docs, Sheets, & Canva

BENEFITS & COMPENSATION

- Part-time position (16-20hrs/wk), starting pay rate of \$21/hour + generous tips & training premium
- Free, unlimited yoga and discounted Mysore
- Discounted wellness offerings
- Discount on select retail, workshops, and intensives
- A free drink while on shift and discounted food, merchandise, and drinks at all times
- Valuable skills growth & opportunities to learn new areas of the business (merchandise/social media/operations)
- Warm and supportive environment dedicated to supporting the whole individual